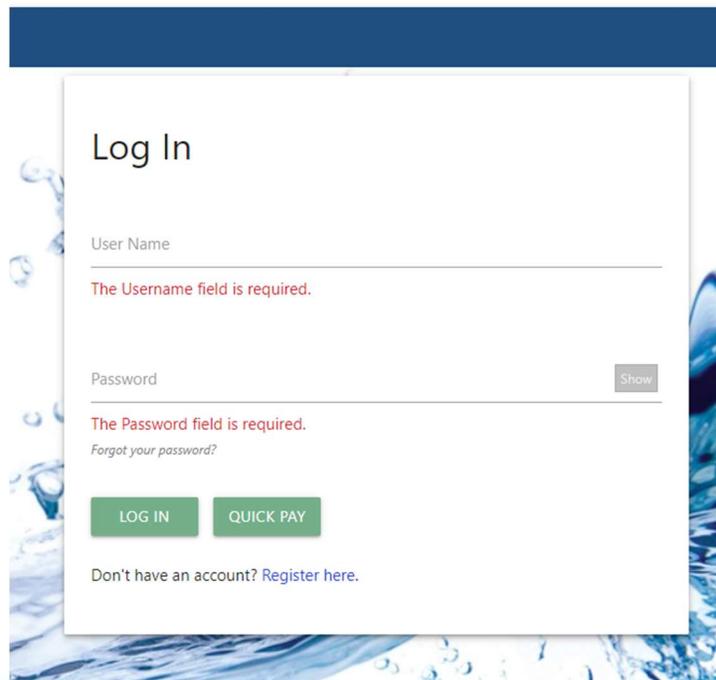


## Account Registration

- To begin the account registration process, these items will be needed
  - Brushy Creek MUD account number
  - Email address
  - Payment Information, if setting up recurring payments through credit card or bank account
  - The telephone number associated with the account

- 
- Select myBCMud Portal on the Pay Water Bill page, or click here [myBCMud Portal](#)
  - Select Register in the top right corner of the webpage.



Log In

User Name

The Username field is required.

Password Show

The Password field is required.

[Forgot your password?](#)

[LOG IN](#) [QUICK PAY](#)

Don't have an account? [Register here.](#)

## Account Registration

- Step 1: Account Lookup
  - Fill in the account number (without dashes or hyphens).
  - Fill in the phone number that is associated with the account (without dashes or hyphens).
  - Select search.

The screenshot shows a four-step registration process: Search Account, Verify Account, Register User Info, and Complete. The first step, 'Step 1: Account Lookup', is active. It prompts the user to enter their Utility Bill Account Number AND Phone Number (without hyphens). The form includes a text input field for the Account Number, a radio button for Phone Number, and a text input field for the Phone Number. A green SEARCH button is located to the right of the Account Number field. Blue arrows point to the Account Number field and the Phone Number field.

Search Account Verify Account Register User Info Complete

### Step 1: Account Lookup

Enter your Utility Bill Account Number AND Phone Number (without hyphens).

Account Number

SEARCH

Enter the phone number associated with your account (without hyphens).

Phone Number

Phone Number

5122557871

## Account Registration

- Step 2: Verify Account
  - The account information will be displayed.
  - If this is correct select Yes, this is my account.
  - If this is not correct select, I don't see my account and go back to step 1.

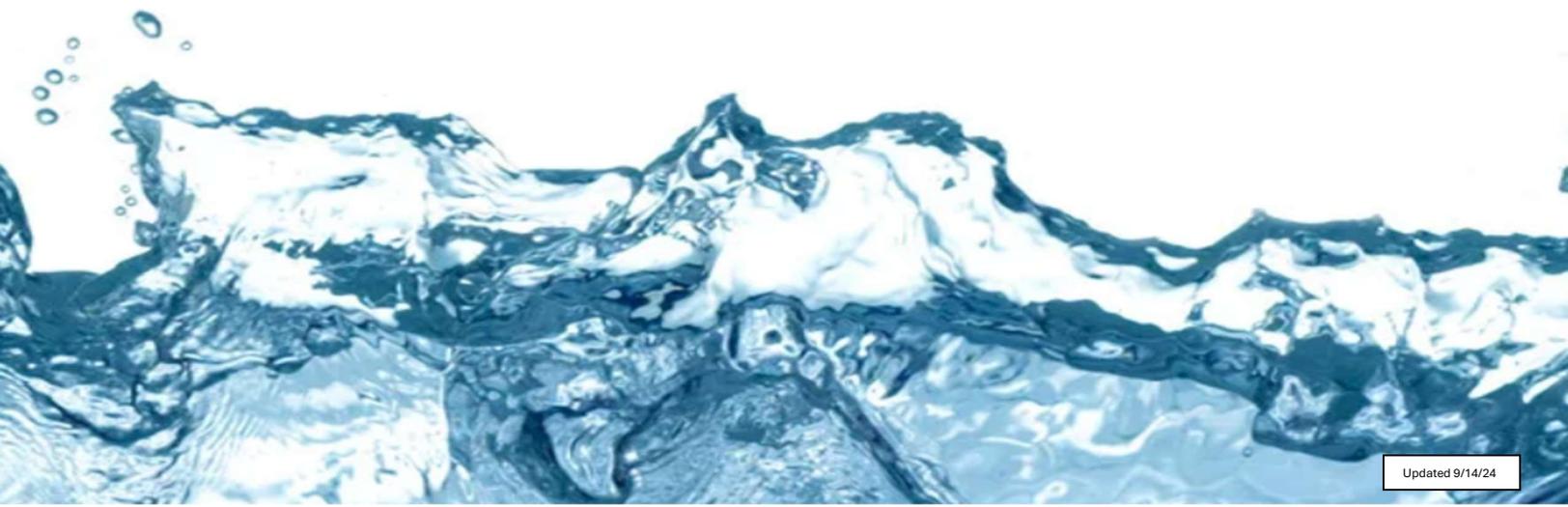
Search Account **Verify Account** Register User Info Complete

### Step 2: Verify Account

**Service Addresses associated with Account Number** [REDACTED]

Customer Name: BC CUSTOMER SERVICE  
Service Address: 16318 GREAT OAKS DR ROUND ROCK 78681

**YES, THIS IS MY ACCOUNT** **I DON'T SEE MY ACCOUNT**



## Account Registration

- Step 3: Create User:
  - Key in the fields with a red \*
    - User Name
    - Email Address
    - Password
    - Confirm Password
  - Select Register.

Search Account   Verify Account   **Register User Info**   Complete

### Step 3: Create User

\* User Name

\* Email Address

\* Password

\* Confirm Password

REGISTER

## Account Registration

- Step 4: Registration Complete
  - Verify username and email address.
  - Select Log In.

Search Account   Verify Account   Register User Info   **Complete**

### Step 4: Registration Complete

User Name:

User Email:

[Log In](#)

- The Login page will appear.
  - Log in with the username and password.

### Log In

User Name

Password  [Show](#)

[Forgot your password?](#)

[LOG IN](#)   [QUICK PAY](#)

Don't have an account? [Register here.](#)